



redcare secure solo





About Redcare Secure Solo

Redcare Secure Solo is a cost effective Grade 2 alarm signalling service. Using wireless signalling, it's designed for use where there is no landline, or as the ideal replacement for a digital communicator.

Supplied with our roaming SIM as standard, it connects to the strongest signal from any UK GPRS network, so has the widest possible coverage. It automatically connects to other available cells without interruption and intelligently grabs a strong signal rather than giving priority to one network. Overall it delivers a better, more reliable and more secure service for your critical alarms.

How Redcare Secure Solo works

The wireless path is provided by GPRS which is a digital mobile phone network. Alarm signals are quickly sent over the mobile phone network (GPRS). Redcare continually checks the wireless path, reporting any loss of service to your ARC. Your ARC is therefore able to take prompt action to rectify the fault and action any alarms.

Redcare Secure Solo doesn't require a dedicated fixed phone line, you therefore save the cost of installing and renting an additional line. Also, Redcare Secure Solo will not generate any additional call charges when it is communicating with your ARC. Some systems can cost you £30 - £50 to make these calls.

How you benefit

At the end of the day you have a choice to make. There are other systems on the market.

- Bells only systems. These can annoy your neighbours, may be ignored altogether, and most importantly, won't bring the emergency services out to your property.
- Digital communicators. These are very basic systems using recorded announcements, text messages or alerts to an ARC. If your alarm is triggered leaving the rest to you. Often there are charges associated to these messages and some systems require a dedicated phone line, which means installation and annual rental costs. And of course if the line is cut it won't be detected automatically.

So consider this

- By choosing Redcare Secure Solo you will be securing your home or business for the future, as well as the present. Should your risk assessment or future technology needs change, Secure Solo can be adapted to meet your new requirements.
- Easily upgraded to Secure 2, 3 and IP to meet customers changing needs over time.
- With no call costs and providing standards compliant Grade 2 signalling, it is an ideal replacement for a digital communicator.
- Supplied with our roaming SIM as standard for highest network performance.
- Secure Upload / Download functionality allows installers to securely access their alarm panels remotely allowing fast, effective, around the clock support and without the need for a costly site visit.
- Allows customers without a fixed line to benefit from a high quality monitored alarm system.
- Easily moved from one location to another and suitable for rapid deployment such as urgent service provision, temporary deployment and short term use*.
- Ideal for construction sites, vacant properties, remote buildings, cabins and outbuildings.
- Mobile assets, such as boats, heavy machinery, caravans, catering trailers etc. are also perfectly suited**.
- Simple, easy to fit and maintain, it's backed by our customary 24/7 365 help desk, regional engineering support, local training and general service.
- Secure Solo meets the highest industry security requirements (ACPO and British / European standards).
- As with all Redcare products, the Secure portfolio is 21st Century Network compliant, meaning your product will continue to work as BT upgrades the UK telephone network.
- Secure Solo's GPRS wireless network provides 99.7% availability.

Who we are

Redcare is part of BT plc and has been a leader in the fire and security market since 1986. We are the largest supplier of alarm signalling services in the UK, securing hundreds of thousands of homes, offices and businesses with our services.

To find out more about how Redcare can protect your home or business, call us free on **0800 800 628*****, email **redcare@bt.com**, or visit us at **www.redcare.bt.com**



Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2010
Registered office: 81 Newgate Street,
London EC1A 7AJ
Registered in England No. 1800000
PHME 65964
Designed by Howell Wong Costello

* Minimum rental is for 12 months; however a unit location can be changed as many times as you want in that rental period.

** Mobile assets refer to assets sited in a fixed location. e.g. a boat moored in a harbor. It's the customer responsibility to notify the ARC of the location of the asset and if that location changes. Secure Solo will only signal an event, not the location of that event.

*** Calls to this number are free from BT landlines and BT payphones. However, they are not free to call from mobile phones – the cost will vary between service providers.

